



機構領導者的角度

醫病共享決策文化之形塑

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Dr Jones的故事

為什麼是我？

明明都有解釋！

治療本來就有風險！

兒子為什麼要否認？

我該做的都做了！

為什麼沒有來的家屬有意見？

哪個律師最好？

同意書都有簽字！

心神不寧怎麼辦？

我的同事也都恐慌了！

下一次該怎麼辦？

我都不知道怎麼當醫師了？



為什麼要做SDM？

醫療
糾紛

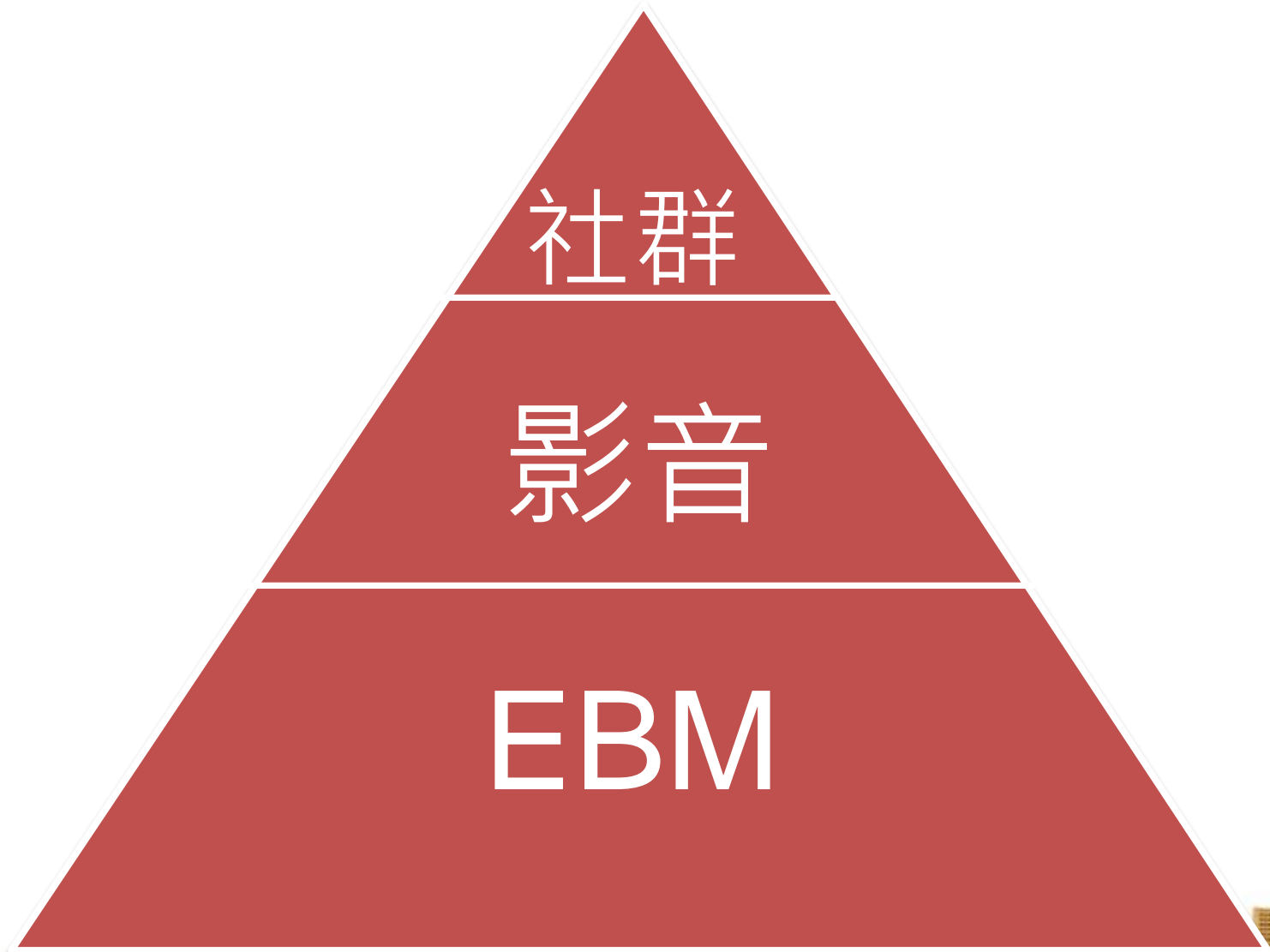
家屬
參與

溝通
模式





為什麼可以做SDM？





要怎麼推動SDM？

政策

共識

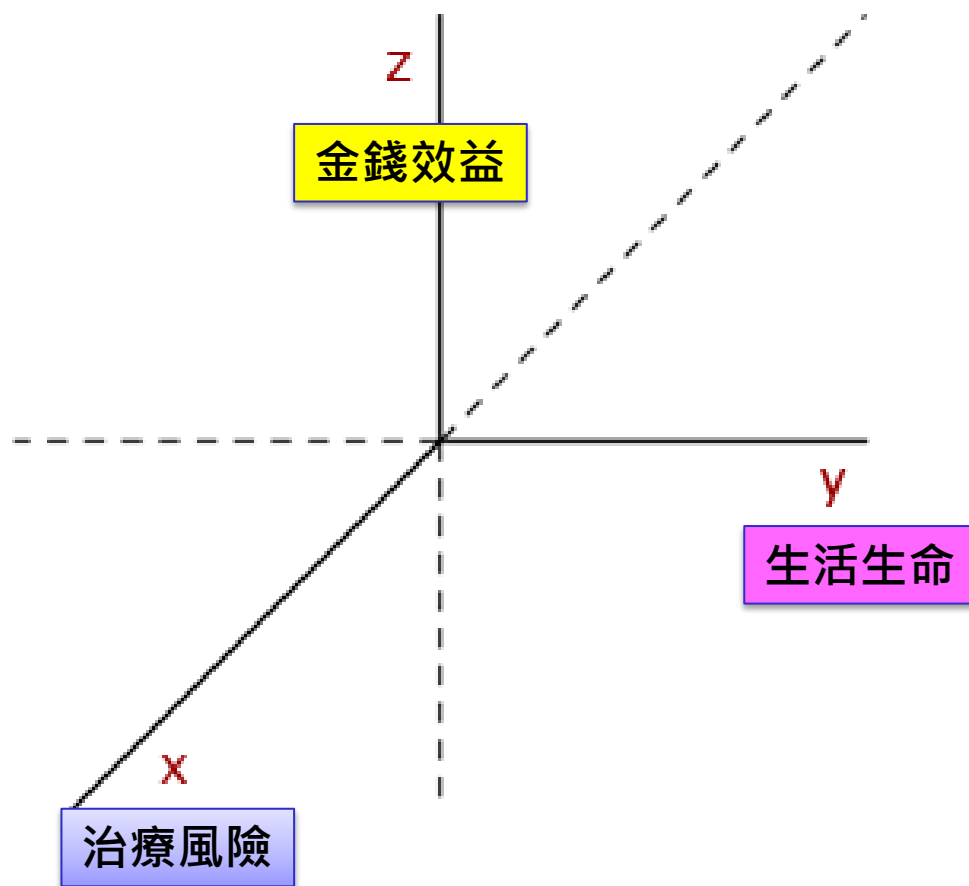
人才

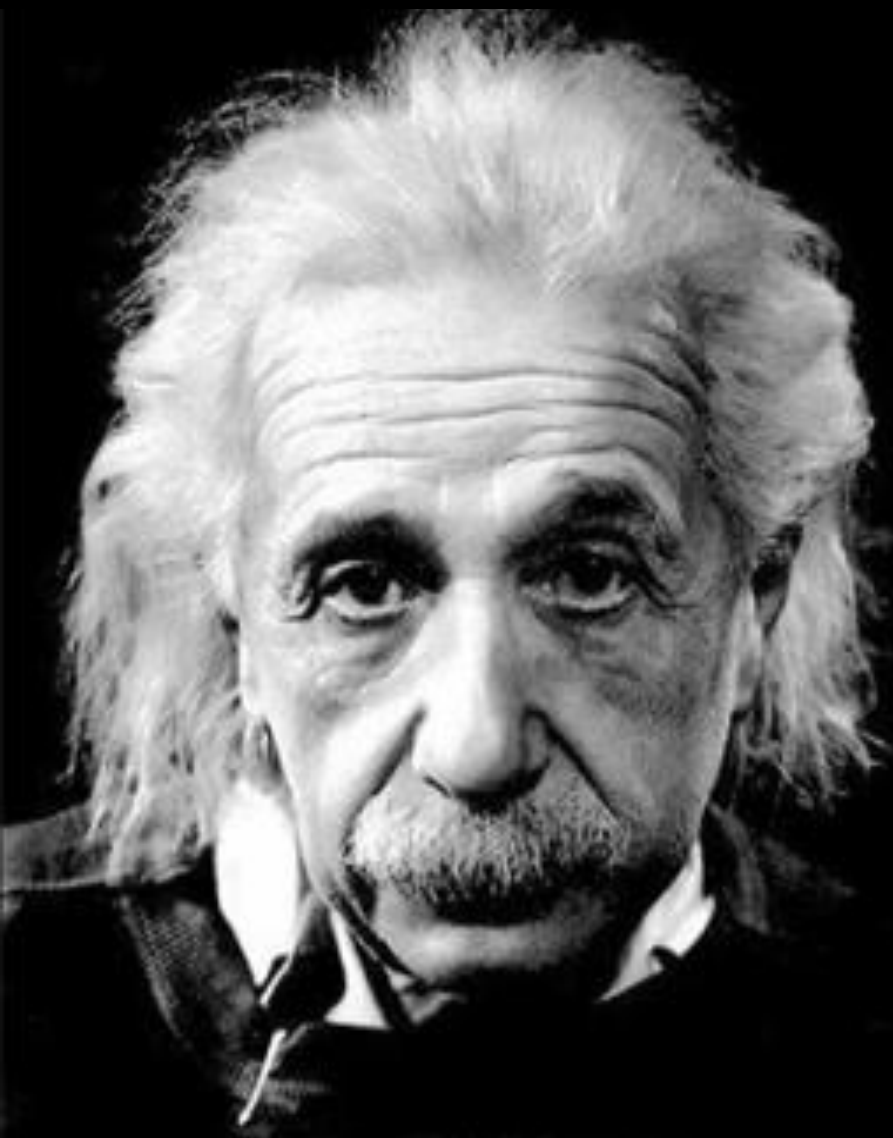
資源





如何選擇SDM合適項目？





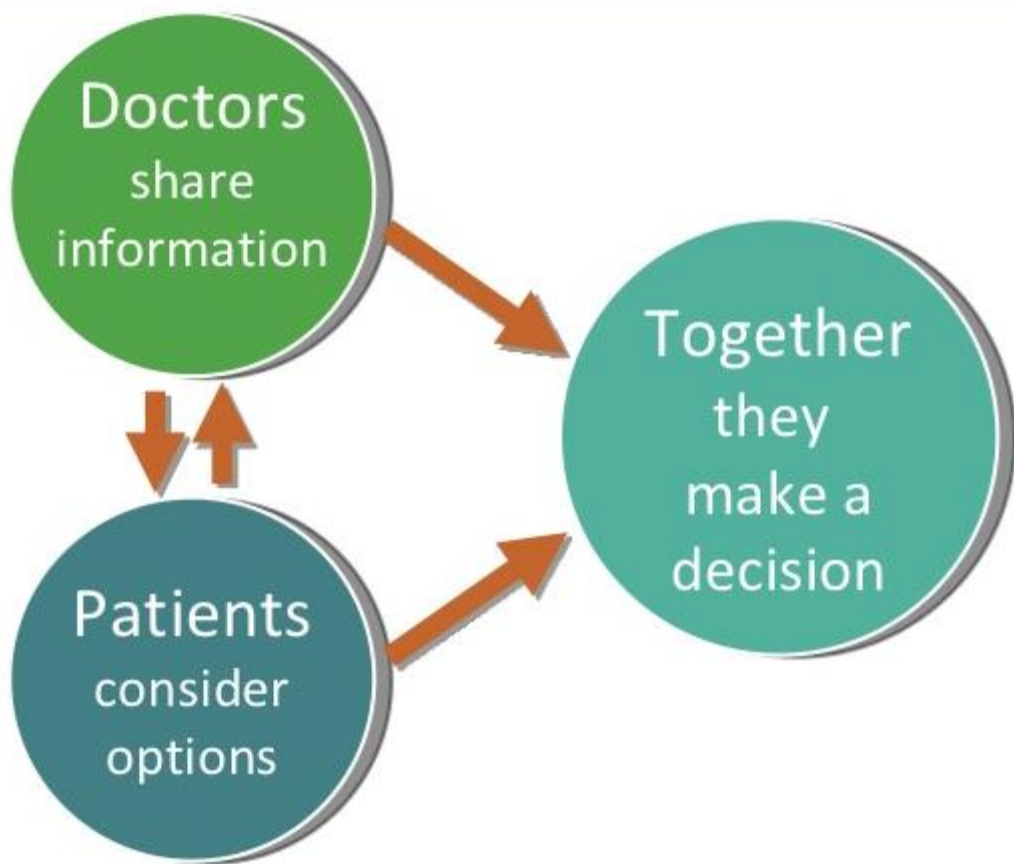
Insanity:

Doing the same thing over and over again and expecting different results.

Albert Einstein



醫病共享決策SDM提升醫病溝通



Ask 3 Questions **NHS**

Normally there will be choices to make about your healthcare. Make sure you get answers to these three questions:*

- What are my **options**?
- What are the **pros and cons** of each option for me?
- How do I get **support** to help me make a decision that is **right** for me?

Your healthcare professional needs you to tell them what is important to you
Shared Decision Making
<http://www.advancingqualityalliance.nhs.uk/SDM/>

AQUA 8
 Advancing Quality
 Shared Decision Making
 Programme

*All illustrations have been adapted with the permission from the NHS programme supported by the Health Foundation. All questions are based on the principles of the Shared Decision Making programme. For more information on the programme, please visit www.advancingqualityalliance.nhs.uk/SDM/.